

T.E.A.M. Management

Overview

T.E.A.M. Management is a local property management company in the Dallas/Ft. Worth area. They manage 10 properties totaling approximately 2,500 units.

The Need

The client wanted to simplify their approval process while making it more consistent and compliant with company policy.

- Reduce Fair Housing liability
- Generate custom messages that interpreted the credit and criminal results for the property managers and leasing agents.
- Consistent non-biased verification process

The Expectation

The client expected for the CBCAmRent Decision report to send back a recommendation that reflected their qualification policies.

- Automated 3rd party decision made based on their resident selection criteria
- Consistent results returned instantly in an easy to read format
- Reduce training and Fair Housing risk

Outcome

The client implemented the CBCAmRent Decision Program based on their custom resident selection criteria with the following results:

- Improved approval turn around time by eliminating manual interpretation of the reports – 20% reduction in time
- Uniformed enforcement of policies reducing their compliance risk
- Detailed communication to leasing team to make approvals or provide adverse action statement

Property Management Company

Their Need:

To automate their application approval process

Our Solution Product:
Decision Reports

CBCAmRent Contact:
Monique Ivy